

MASSACHUSETTS WATER RESOURCES AUTHORITY
Deer Island, 33 Tafts Avenue, Boston, Massachusetts 02128



WATER QUALITY UPDATE
An Analysis of October 2025 Sampling Data

For more information, please contact MWRA at (617) 242-6000, or visit www.mwra.com.

October 2025 Highlights

- Carroll Water Treatment Plant is undergoing winter maintenance.** During this period, half the plant is removed from service. Train A was removed from service on November 4, 2025, and will remain off-line until January 2026.
- In October, MWRA met all regulatory targets for pathogen inactivation at Brutsch Water Treatment Facility and Carroll Water Treatment Plant,** achieving greater than the required 99% *Cryptosporidium* inactivation and 99.9% *Giardia* inactivation at all times. See pages 5 and 6.
- MWRA met all regulatory targets for the month.** Four communities triggered the requirement for an Assessment under the Revised Total Coliform Rule. See Page 7.
- To reduce paper usage, printing, and postage costs, and to provide the most detailed information on water quality, MWRA changed to an electronic version of this report in 2015.**

We are continually updating the report. Let us know what you think.
Call (617) 788-4822 or email Beverly.Anderson@mwra.com

Release Date: November 20, 2025

Revise Date: January 30, 2026

Water Quality Update

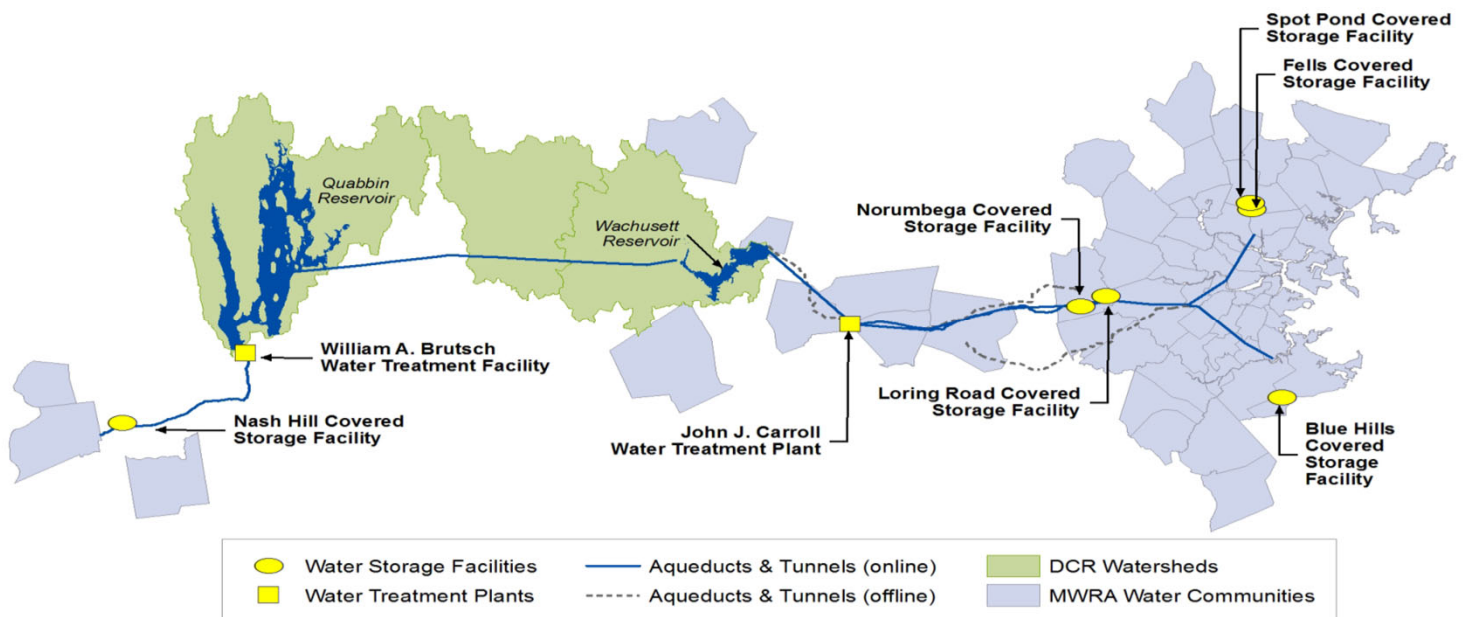
This is a monthly report about the quality of water supplied by MWRA. It provides a more detailed review than the annual water quality report that is mailed each June. The reports are available at www.mwra.com. Data within this report are subject to verification and correction.

The Water System

The MWRA supplies wholesale water to local water departments in 53 communities, 47 in greater Boston and MetroWest, three in Western Massachusetts, and as a back-up supply for three others. Each municipality is responsible for distributing the water within its own community. More than two million people are served by the MWRA water supply system, and about 200 million gallons are supplied each day. Quabbin Reservoir is the primary source of water for the whole MWRA system, and one of the country's largest reservoirs, with a capacity of 412 billion gallons. Within this report, Quabbin water represents source water for the three communities in the Chicopee Valley Aqueduct (CVA) system (Chicopee, Wilbraham and South Hadley FD1).

Water is then transferred from Quabbin Reservoir to the 65 billion gallon Wachusett Reservoir in Clinton via the Quabbin Aqueduct. Within this report, Wachusett water represents source water for MetroWest and Metropolitan Boston communities. The 401-square mile watershed areas of the Quabbin and Wachusett Reservoirs are naturally protected with over 85% of the watersheds covered in forest and wetlands. To ensure the safety of the water, the Department of Conservation and Recreation (DCR) patrols the watersheds, and with cooperation from MWRA, tests the streams and reservoirs frequently.

The map below indicates the location of reservoirs, treatment facilities, and service communities.



Water Treatment

The water MWRA supplies from the Wachusett Reservoir is treated at the state-of-the-art John J. Carroll Treatment Plant. The water is treated with ozone, sodium bisulfite for ozone quench, ultra-violet light (UV), sodium carbonate and carbon dioxide for corrosion control, fluoride, and chloramines. Water supplied from the Quabbin Reservoir is treated at the William A. Brutsch Water Treatment Facility with UV and chlorine. Each of the three CVA communities provides corrosion control.

Indicators of Water Quality

MWRA tests the water extensively for over 120 different contaminants and parameters across the system; this includes several hundred thousand tests each year. EPA and MA DEP set the standards for source and treated water quality, and include standards for total and fecal coliform, turbidity, disinfection and disinfection by-products, pathogens, metals, and other potential chemical contaminants. A full list is available at www.mwra.com. Tests are conducted on water sampled at the source reservoirs (source or "raw water") and also on water after treatment ("treated water"). MWRA also routinely monitors for a variety of parameters that tell us about disinfection, corrosivity, and the organic and inorganic constituents in the water. Testing frequencies vary by parameter.

Customer communities must also meet certain standards under the EPA regulations concerning distribution of treated drinking water. The Total Coliform Rule (TCR) helps to alert communities to possible microbial contamination as well as the adequacy of residual disinfection within the local distribution system. MWRA tests over 2,000 community samples per month.

Source Water – Turbidity and Algae Results

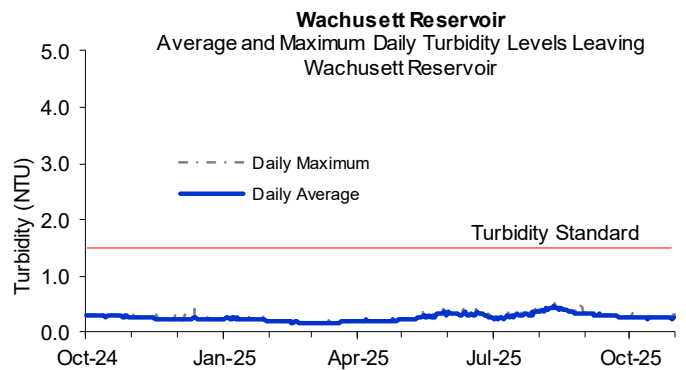
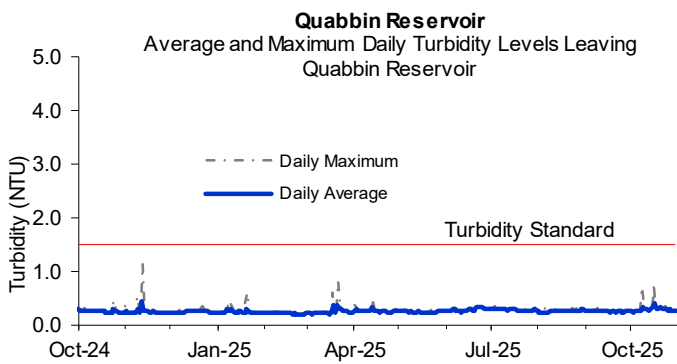
October 2025

Source Water - Turbidity Results

Turbidity is a measure of suspended and colloidal particles including clay, silt, organic and inorganic matter, algae and microorganisms. The effects of turbidity depend on the nature of the matter that causes the turbidity. High levels of particulate matter may have a higher disinfectant demand or may protect bacteria from disinfection effects, thereby interfering with the disinfectant residual throughout the distribution system.

There are two standards for turbidity: all water must be below five NTU (Nephelometric Turbidity Units), and water can only be above one NTU if it does not interfere with effective disinfection.

Turbidity of Quabbin Reservoir water is monitored continuously at the Brutsch Water Treatment Facility (BWTF) before UV and chlorine disinfection. Turbidity of Wachusett Reservoir is monitored continuously at the Carroll Water Treatment Plant (CWTP) before ozonation and UV disinfection. Maximum turbidity results at Quabbin and Wachusett were within DEP standards for the month.

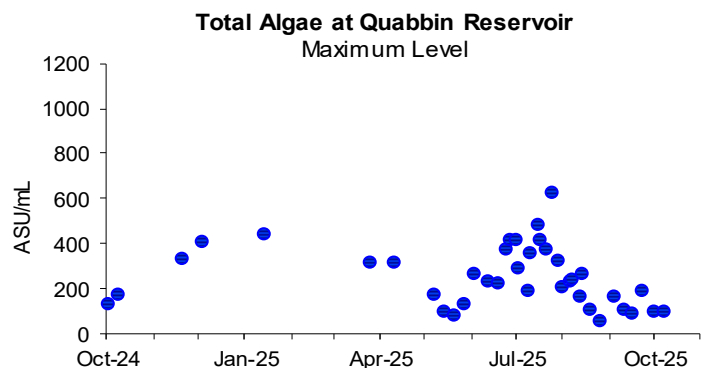
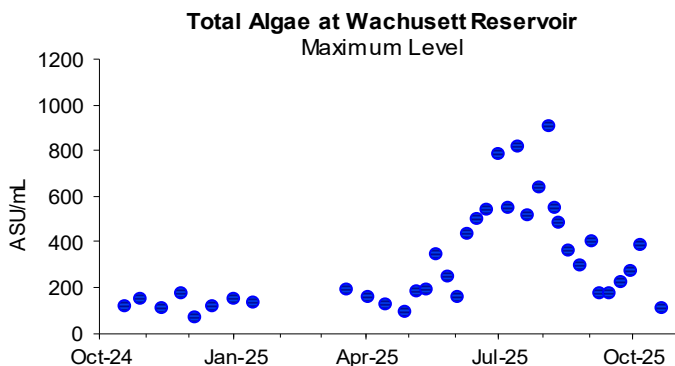


Source Water - Algae Levels

Algae levels in the Wachusett and Quabbin Reservoir are monitored by DCR and MWRA. These results, along with taste and odor complaints, are used to make decisions on source water treatment for algae control.

Taste and odor complaints at the tap may be due to algae, which originate in source reservoirs, typically in trace amounts. Occasionally, a particular species grows rapidly, increasing its concentration in water. When *Synura*, *Dolichospermum* (formerly called Anabaena), or other nuisance algae bloom, MWRA may treat the reservoirs with copper sulfate, an algaecide. During the winter and spring, diatom numbers may increase. While diatoms are not a taste and odor concern, consumers using filters may notice more frequent changing of the filters is needed.

No complaints which may be related to algae were reported this month from local water departments.



Treated Water – Disinfection Results

October 2025

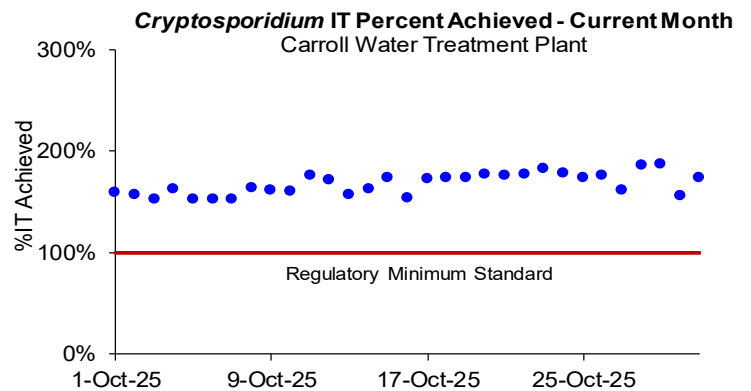
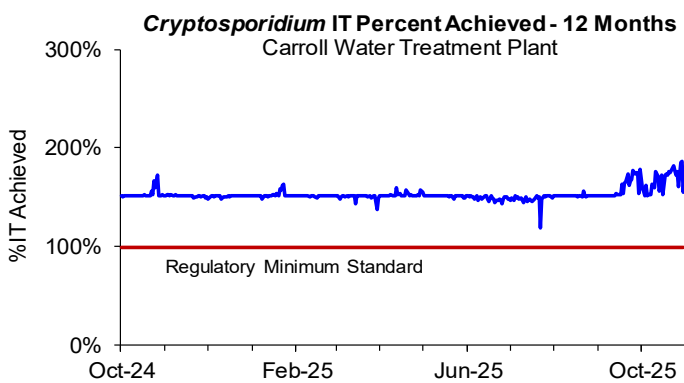
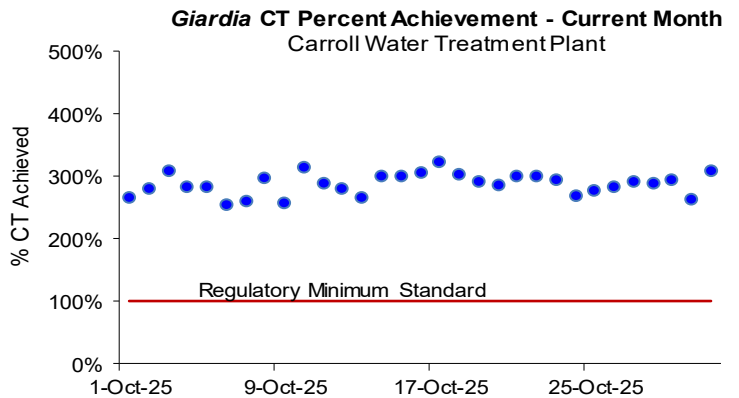
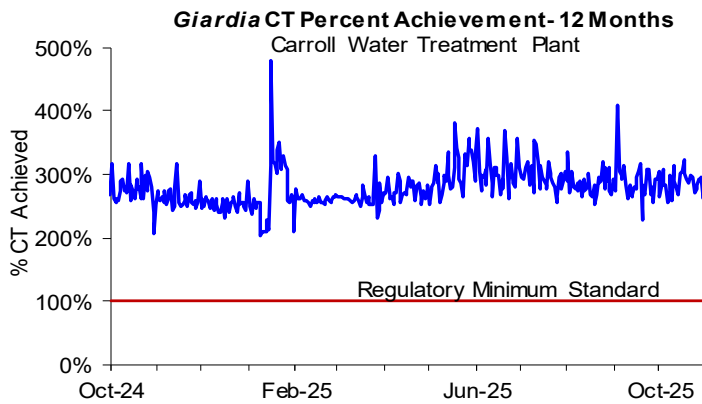
Treated Water - Primary Disinfection

At the Carroll Water Treatment Plant (CWTP), MWRA meets the required 99.9% (3-log) inactivation of *Giardia* using ozone (reported as CT: concentration of disinfectant x contact time) and the required 99% (2-log) inactivation of *Cryptosporidium* using UV (reported as IT: intensity of UV x time). MWRA calculates inactivation rates hourly and reports *Giardia* inactivation at maximum flow and *Cryptosporidium* inactivation at minimum UV dose. MWRA must meet at least 100% of required CT and IT.

CT achievement for *Giardia* assures CT achievement for viruses, which have a lower CT requirement. For *Cryptosporidium*, there is also an “off-spec” requirement. Off-spec water is water that has not reached the full required UV dose or if the UV reactor is operated outside its validated ranges. No more than 5% off-spec water is allowed in a month.

Wachusett Reservoir - MetroWest/MetroBoston Supply

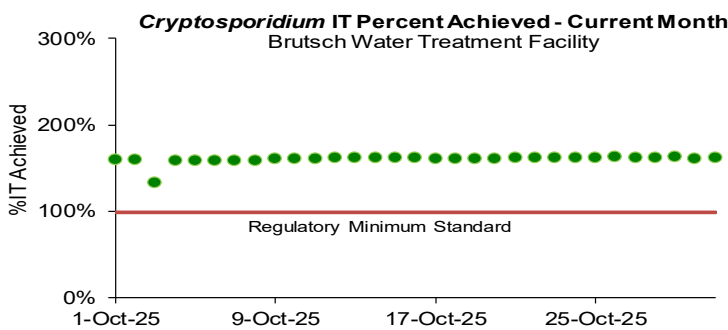
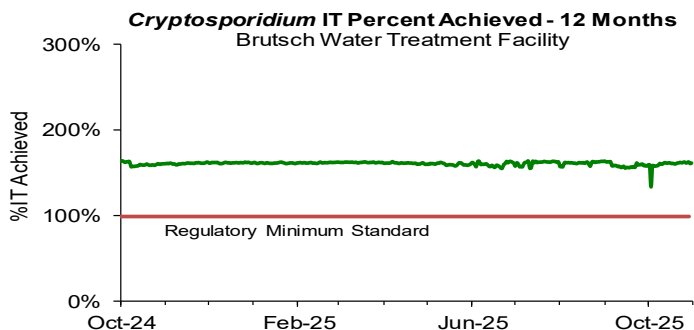
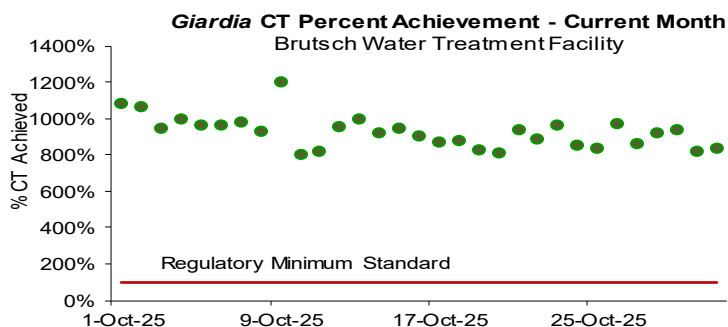
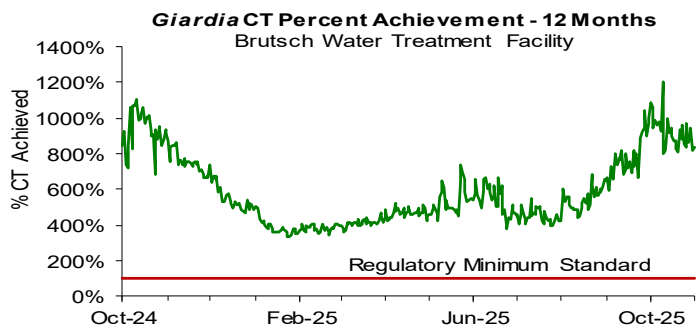
- The chlorine dose at the CWTP varied between 3.20 to 3.78 mg/L for the month.
- Ozone dose at the CWTP varied between 1.2 to 1.4 mg/L for the month.
- *Giardia* CT was maintained above 100% at all times the plant was providing water into the distribution system during the month.
- *Cryptosporidium* IT was maintained above 100% during the month. Off-spec water was less than 5%.



Treated Water – Disinfection, pH and Alkalinity Results October 2025

Quabbin Reservoir at Brutsch Water Treatment Facility (BWTF) (CVA Supply)

- The chlorine dose at BWTF is adjusted in order to achieve MWRA's seasonal target of 0.75 - 0.85 mg/L (November 1 – May 31) and 0.85 - 1.05 mg/L (June 1 – October 31) at Ludlow Monitoring Station.
- The chlorine dose at BWTF varied between 1.59 to 1.79 mg/L for the month.
- *Giardia* CT was maintained above 100% at all times the plant was providing water into the distribution system during the month.
- *Cryptosporidium* IT was maintained above 100% during the month. Off-spec water was less than 5%.

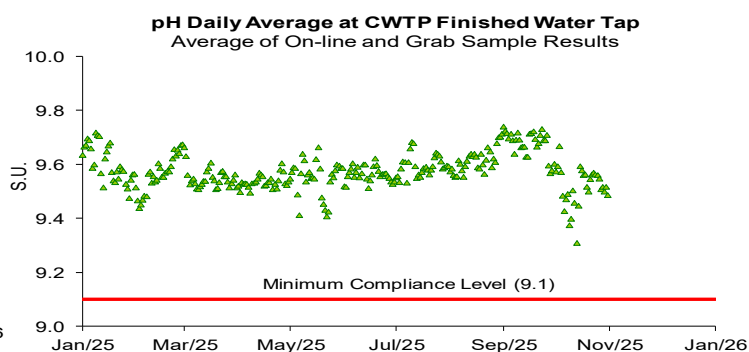
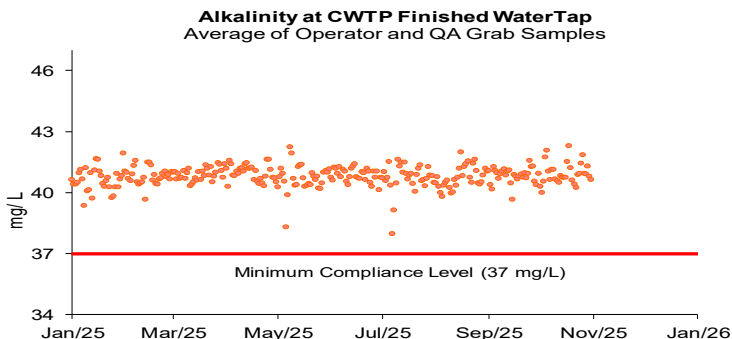


Treated Water - pH and Alkalinity Compliance

MWRA adjusts the alkalinity and pH of Wachusett water at CWTP to reduce its corrosivity, which minimizes the leaching of lead and copper from service lines and home plumbing systems into the water. MWRA's target for distribution system pH is 9.3; the target for alkalinity is 40 mg/L. Per DEP requirements, samples from the CWTP finished water have a minimum compliance level of 9.1 for pH and 37 mg/L for alkalinity. Samples from 27 distribution system locations have a minimum compliance level of 9.0 for pH and 37 mg/L for alkalinity. Results must not be below this level for more than 9 days in a six-month period. MWRA tests finished water pH and alkalinity daily at the CWTP Fin B sampling tap. When CWTP undergoes winter maintenance, samples are collected at the CWTP Fin A sampling tap. Distribution system samples are collected in March, June, September, and December.

Each CVA community provides its own corrosion control treatment. See the CVA annual report: <https://www.mwra.com/node/6548>.

Over the past six months, no sample results were below the compliance levels.



Bacteria & Chlorine Residual Results for Communities in MWRA Testing Program

October 2025

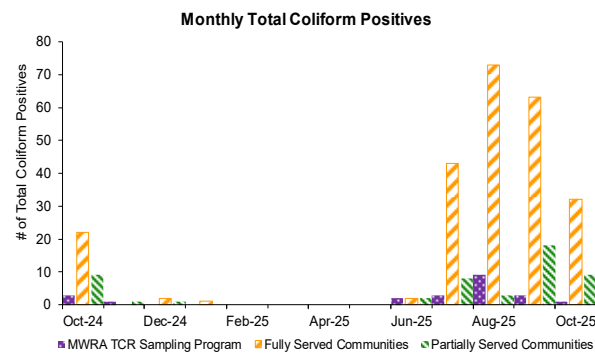
While all communities collect bacteria samples and chlorine residual data for the Total Coliform Rule (TCR), data from the 44 systems that use MWRA's Laboratory are reported below. The MWRA TCR program has 144 sampling locations. These locations include sites along MWRA's transmission system, water storage tanks and pumping stations, as well as a subset of the community TCR locations. Samples are tested for total coliform and *Escherichia coli* (*E.coli*). *E.coli* is a specific coliform species whose presence likely indicates potential contamination of fecal origin. If *E.coli* are detected in a drinking water sample, this is considered evidence of a potential public health concern. Public notification is required if repeat tests confirm the presence of *E.coli* or total coliform. Total coliform provide a general indication of the sanitary condition of a water supply. If total coliform are detected in more than 5% of samples in a month (or if more than one sample is positive when less than 40 samples are collected), the water system is required to investigate the possible cause with a Level 1 or 2 Assessment, and correct any identified problems. A disinfectant residual is intended to maintain the sanitary integrity of the water; MWRA considers a residual of 0.2 mg/L a minimum target level at all points in the distribution system.

Highlights

For this month: Forty-one of the 2,240 fully and partially served samples (1.8%) tested positive for total coliform. Two of the 623 Shared Community/MWRA samples (0.3%) tested positive for total coliform. None of the 135 CVA/MWRA community samples tested positive for total coliform. Bedford, Hanscom AFB, Norwood, and Quincy were required to perform Level Assessments this month. No samples confirmed for *E.coli*. 0.7% of the Fully Served community samples had chlorine residuals lower than 0.2 mg/L.

NOTES:

- MWRA total coliform and chlorine residual results include data from community locations. In most cases these community results are indicative of MWRA water as it enters the community system; however, some are strongly influenced by local pipe conditions. Residuals in the MWRA system are typically between 1.0 and 2.8 mg/L.
- The number of samples collected depends on the population served and the number of repeat samples required.
- These communities are partially supplied, and may mix their chlorinated supply with MWRA chloraminated supply.
- Chicopee Valley Aqueduct System. Free chlorine system.



		Total Coliform		E.coli Positive	# Assessment Required	
		# Samples (b)	# (%) Positive			
MWRA	a	MWRA Locations	129	1 (0.8%)	0	No
		Shared Community/MWRA sites	494	1 (0.2%)	0	
		Total: MWRA	623	2 (0.3%)		
Fully Served		ARLINGTON	64	0 (0%)	0	
		BELMONT	32	0 (0%)	0	
		BOSTON	273	1 (0.4%)	0	No
		BROOKLINE	76	1 (1.3%)	0	No
		CHELSEA	43	0 (0%)	0	
		DEER ISLAND	16	0 (0%)	0	
		EVERETT	55	1 (1.8%)	0	No
		FRAMINGHAM	91	0 (0%)	0	
		LEXINGTON	56	0 (0%)	0	
		LYNNFIELD	6	0 (0%)	0	
		MALDEN	75	1 (1.3%)	0	No
		MARBLEHEAD	27	1 (3.7%)	0	No
		MARLBOROUGH	54	0 (0%)	0	
		MEDFORD	72	0 (0%)	0	
		MELROSE	45	0 (0%)	0	
		MILTON	34	0 (0%)	0	
		NAHANT	10	0 (0%)	0	
		NEWTON	93	0 (0%)	0	
		NORTHBOROUGH	16	0 (0%)	0	
		NORWOOD	54	16 (29.6%)	0	Yes
		QUINCY	118	9 (7.6%)	0	Yes
		READING	44	0 (0%)	0	
		REVERE	75	1 (1.3%)	0	No
		SAUGUS	32	0 (0%)	0	
		SOMERVILLE	93	3 (3.2%)	0	No
		SOUTHBOROUGH	12	0 (0%)	0	
		STONEHAM	35	0 (0%)	0	
	SWAMPSCOTT	19	0 (0%)	0		
	WALTHAM	72	0 (0%)	0		
	WATERTOWN	55	0 (0%)	0		
	WESTON	15	0 (0%)	0		
	WINTHROP	24	0 (0%)	0		
		Total: Fully Served	1786	34 (1.9%)		
Partially Served		BEDFORD	21	3 (14.3%)	0	Yes
		BURLINGTON	47	0 (0%)	0	
		CANTON	39	0 (0%)	0	
		HANSCOM AFB	16	4 (25.0%)	0	Yes
		NEEDHAM	41	0 (0%)	0	
		PEABODY	76	0 (0%)	0	
		WAKEFIELD	52	0 (0%)	0	
		WELLESLEY	37	0 (0%)	0	
		WILMINGTON	33	0 (0%)	0	
		WINCHESTER	32	0 (0%)	0	
		WOBURN	60	0 (0%)	0	
		Total: Partially Served	454	7 (1.5%)		
		Total: Fully and Partially Served	2240	41 (1.8%)		
CVA	d	MWRA CVA Locations	35	0 (0%)	0	
		CHICOPEE	65	0 (0%)	0	
		SOUTH HADLEY FD1	20	0 (0%)	0	
		WILBRAHAM	15	0 (0%)	0	
		Total: CVA	135	0 (0.0%)		

Chlorine Residuals in Fully Served Communities

	2024			2025									
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
% <0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.1	0.1	0.2
% <0.2	0.4	0.7	0.4	0.2	0.0	0.0	0.1	0.2	0.0	0.1	0.3	0.4	0.7
% <0.5	2.0	2.5	2.2	1.5	0.8	0.7	0.6	0.5	0.4	1.0	1.9	2.1	2.8
% <1.0	7.6	7.3	5.2	2.7	1.8	1.5	1.3	1.7	3.0	4.3	5.2	4.6	6.0
% ≥1.0	92.0	92.7	94.8	97.3	98.2	98.5	98.7	98.3	97.0	95.7	94.8	95.4	94.0

Treated Water - Disinfection By-Product (DBP) Levels in Communities

October 2025

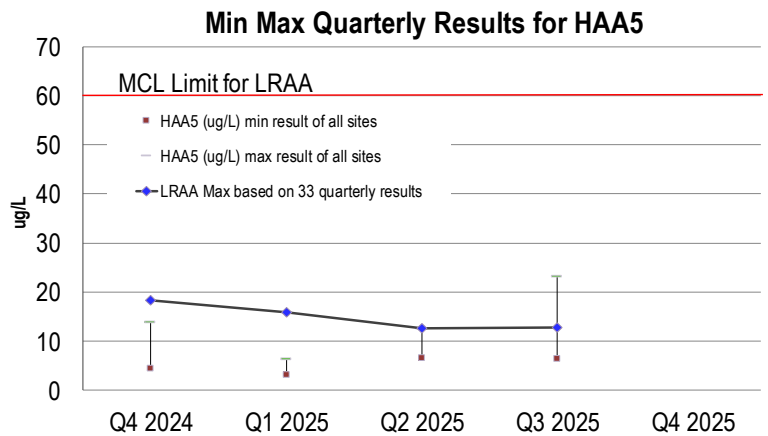
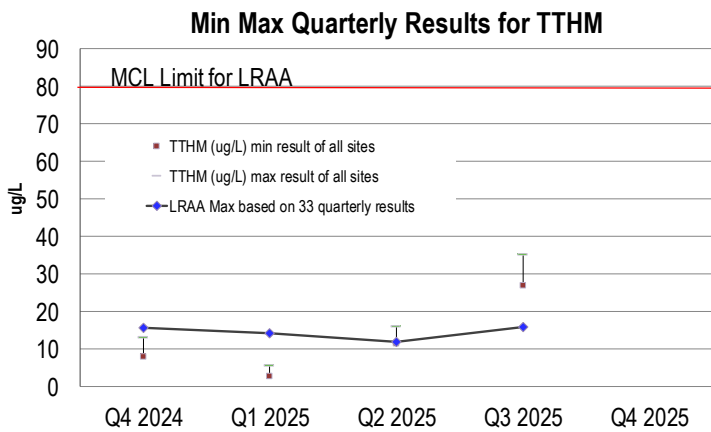
Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s) are by-products of disinfection treatment with chlorine. They are of concern due to their potential adverse health effects at high levels. EPA's locational running annual average (LRAA) standard, using the most recent four quarterly results, is 80 µg/L for TTHMs and 60 µg/L for HAA5s. The locational running annual average at each individual sampling location must be below the standard.

Bromate is tested monthly as required for water systems, like CWTP, that treat with ozone. EPA's RAA Maximum Contaminant Level (MCL) standard for bromate is 10 µg/L. The current RAA for Bromate at the CWTP finished water tap is 0.0 µg/L.

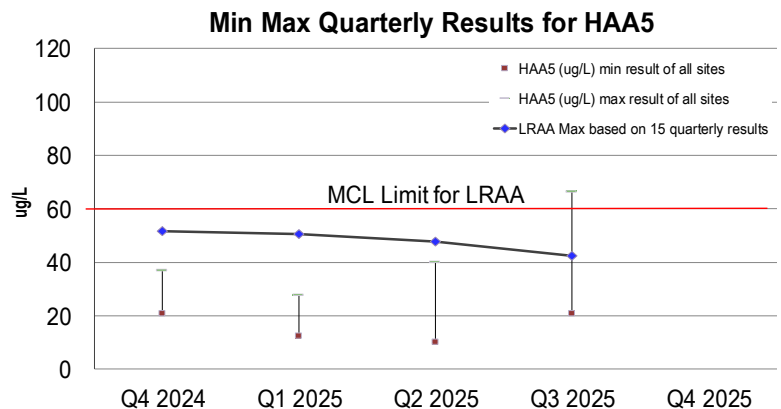
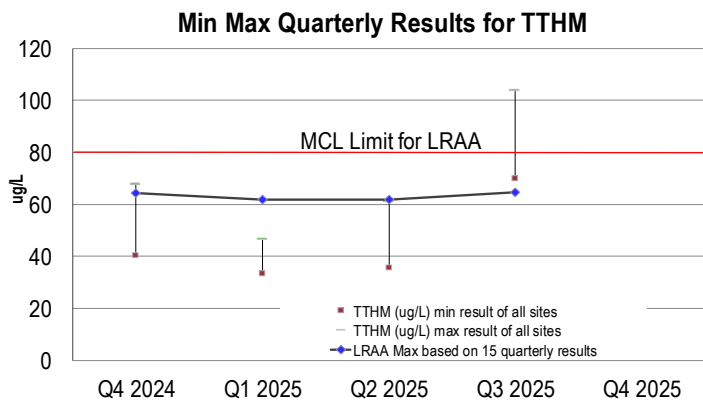
MWRA's TTHM and HAA5 sampling program includes sampling at 33 MetroWest and Metro Boston communities sites. Partially served and CVA communities are responsible for their own compliance monitoring and are regulated individually.

The LRAA for TTHMs and HAA5s for MWRA's Compliance Program (represented as the line in the top two graphs below) remains below current standards. The Max LRAA in the quarter for TTHMs = 16.0 µg/L; HAA5s = 12.8 µg/L. No LRAA exceedances or violations occurred this quarter for MetroBoston and for any of the CVA communities.

MetroBoston Disinfection By-Products



CVA Disinfection By-Products (Combined Results Chicopee, Wilbraham, & South Hadley FD1)

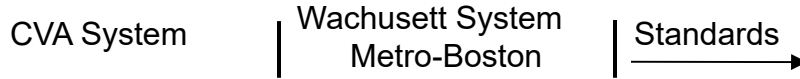


Notes: CVA Disinfection charts are updated at the end of each quarter.

MWRA Monthly Water Quality Analysis

October 2025

This page provides information on water quality at four locations in the MWRA transmission system. Results reflect a "snapshot" in time and may not represent typical conditions. Monitoring for parameters indicated in regular font is quarterly as they either have minimal variability or are always below detection limits. The "Wachusett System" locations represent raw water from the Wachusett Reservoir (CWTP inlet) and finished water leaving the treatment plant (CWTP Finished water tap). The "CVA System" locations represent raw water from the Quabbin Reservoir (Brutsch Water Treatment Facility) and finished water after all treatment (Ludlow Monitoring Station). See www.mwra.com for additional information on other parameters which are monitored less frequently. All samples are analyzed by MWRA and contract laboratories.



Component	CVA System		Wachusett System Metro-Boston		Standards			Method Reporting Limit
	Brutsch Water Treatment Facility (Raw)	Ludlow Monitoring Station (Treated)	Carroll Water Treatment Plant Inlet (Raw)	Carroll Water TP Fin. Water Tap (Treated)	Health Standard	Aesthetics or Other Standards	Units	
Alkalinity ⁽³⁾	4.2	4.5	6.1	40.7			MG/L	0.05
Aluminum	U	U	U	U		50-200 (c)	UG/L	15.0
Ammonia-N, Total	U	U	U	0.49			MG/L	0.005
Antimony	U	U	U	U	6 (b)		UG/L	0.4
Arsenic	U	U	U	U	10 (b)		UG/L	1.0
Barium	5.7	5.9	7.6	7.5	2000 (b)		UG/L	2.0
Beryllium	U	U	U	U	4 (b)		UG/L	0.3
Bromate	U	U	U	U	10 (b)		UG/L	5.0
Bromide	9.7	5.6	12.1	9.1			UG/L	5.0
Cadmium ⁽¹⁾	U	U	U	U	5 (b)		UG/L	0.5
Calcium	2220	2260	3830	3790			UG/L	50
Chloride	8.0	9.6	20.2	21.5		250 (c)	MG/L	0.5
Chlorine, Free		0.88			4 (b)(d)		MG/L	0.02
Chlorine, Total				2.9	4 (b)(d)		MG/L	0.02
Chromium, Total	U	U	U	U	100 (b)		UG/L	1.0
Coliform, Fecal, MF Method	U	U	U	U	20 (a)		CFU/100 mL	1
Coliform, Total, Colilert Method ⁽⁴⁾	2092	U	247	U	100 (a) 0 (b)		MPN/100 mL	1
Color	7	4	10	4		15 (c)	CU	
Copper **	U	4.2	U	U		1300 (e) 1000 (f)	UG/L	3.0
Fluoride	U	U	U	0.69	4 (b)(h)	2 (2)	MG/L	0.02
Hardness ⁽²⁾	7.62	7.66	12.7	12.5			MG/L	0.194
Iron **	11.7	11.2	17.8	16.8		300 (c)	UG/L	6.0
Lead **	U	U	U	U		15 (e)	UG/L	0.05
Magnesium	505	490	754	743			UG/L	35
Manganese	4.02	3.12	5.34	5.35		50 (c) 300 (g)	UG/L	0.1
Mercury ⁽¹⁾	U	U	U	U	2 (b)		UG/L	0.05
Nickel	U	U	U	U			UG/L	0.5
Nitrate-N	U	U	0.0127	0.0101	10 (b)		MG/L	0.005
Nitrite	U	U	U	0.005	1 (b)		MG/L	0.005
Orthophosphate	U	U	U	0.0054			MG/L	0.0025
pH ⁽³⁾	6.5	6.9	6.8	9.6			S.U.	
Potassium	541	540	871	836			UG/L	200
Selenium	U	U	U	U	50 (b)		UG/L	1.0
Silica (SiO2)	1710	1790	2110	2530			UG/L	200.0
Silver	U	U	U	U		100 (c)	UG/L	1.0
Sodium	5.77	6.94	13.2	31.2			MG/L	0.2
Specific Conductance	47	50	93.9	168			UMHO/cm	0.3
Standard Plate Count, HPC	76	2	220	U	500 (b)		CFU/mL	1
Sulfate (SO4)	3.5	3.5	4.9	4.9		250 (c)	MG/L	1.0
Thallium	U	U	U	U	2 (b)		UG/L	0.3
Total Dissolved Solids	<25	<25	40	81		500 (c)	MG/L	13
Total Organic Carbon	2.0	2.1	2.3	2.5			MG/L	0.3
Total Phosphorus	U	U	U	U			MG/L	0.005
UV-254	0.028	0.020	0.046	0.036			A/cm	0.000965
Zinc **	U	1.9	U	U		5000 (c)	UG/L	1.5

- (a) = Primary MCL standard (health related), applies to source (raw) water only. DEP "Drinking Water Regulations", 310 CMR 22.00. The Primary MCL for Fecal coliform when both fecal and total coliform are tested.
- (b) = Primary MCL standard (health related). DEP "Drinking Water Regulations", 310 CMR 22.00. Applies to samples of treated water downstream of Wachusett and Quabbin Reservoirs. Most based on annual average.
- (c) = Secondary MCL standard (aesthetic related). DEP "Drinking Water Regulations", 310 CMR 22.00.
- (d) = Maximum Residual Disinfectant Level. DEP "Drinking Water Regulations", 310 CMR 22.00. Based on annual average.
- (e) = Refers to 90th percentile Action Level. Lead results will vary at your home dependent on household plumbing.
- (f) = Refers to a single sample, secondary MCL.
- (g) = DEP Advisory Level, reference <https://www.mass.gov/doc/manganese-in-drinking-water-typical-questions-and-answers-for-consumers-0/download>
- (h) = Fluoride level recommended by CDC for dental health is 0.7 mg/L

U = Less than method reporting limit
MCL = Maximum Contaminant Level
█ = Not Applicable
S.U. = Standard Units
CFU = Colony Forming Unit

CU = Color Unit
NTU = Nephelometric Turbidity Unit
MG/L = milligrams per liter = parts per million
UG/L = micrograms per liter = parts per billion

MPN = Most Probable Number
HPC = Heterotrophic Plate Count (48 Hrs @ 35 °C)
** = Metal results may be elevated due to local plumbing at the sample tap.
Regular Font = Quarterly results from October samples

*Results reported are from single grab samples collected October 7 and 8, 2025

- NOTES:**
- (1) Due to MWRA lab equipment having higher sensitivity, MWRA's tests for several parameters are more sensitive than the EPA-set levels of detection and reporting. For example, the EPA minimum detection limit for cadmium is 1 ug/L and 0.2 ug/L for mercury, and MWRA lab tests and reports at lower than these detection limits.
 - (2) MWRA water is considered soft. Water hardness is characterized by the amount of dissolved minerals in the water, in particular calcium and magnesium. MWRA water has a hardness of about 15-20 mg/l or about 1 grain/gallon (1 grain/gallon = 17.1 mg/L). For comparison, hard water would have greater than 75 mg/l hardness.
 - (3) MWRA adjusts the alkalinity and pH. See page 6 for further details.
 - (4) Reviews of the historical data record for Quabbin and Wachusett Reservoirs consistently showed that elevated total coliforms occur seasonally, generally from early July through October. When measuring both total and fecal coliform in source water, Surface Water Treatment Rule compliance in an unfiltered system is based on the fecal coliform level.