



TOWN OF FRAMINGHAM DEPARTMENT OF PUBLIC WORKS

Public Water Supply # 3100000



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*"Dedicated to
Excellence in Public
Service"*

Dear Resident:

We are proud to once again provide our customers with this Consumer Confidence Report. In conjunction with the Massachusetts Water Resources Authority (MWRA), this report was compiled to provide you with information about the water that we provide to you.

The Town of Framingham operates one of the largest water systems within the MWRA service area as well as in the State. Water received from the MWRA is disinfected at their new state-of-the-art water treatment plant. This has enabled the Town to reduce its water disinfection process to a level which provides only emergency backup disinfection. Recently the Town has executed a Water Supply Continuation Agreement with the MWRA to provide potable drinking water to the Town for the next 8 years. Additionally the Town is actively pursuing the rehabilitation of the Birch Road Well Field. The Water Department is responsible for the distribution of a public potable water supply and for the provision of fire suppression service to the 17,646 residential and commercial accounts within the Community. The average daily water demand of nearly seven million gallons per day (MGD) is purchased from the MWRA and is subsequently distributed throughout the Town via a complex distribution system. The Water Department maintains a water distribution infrastructure that includes: 250 miles of pipe, 2,000 hydrants, 4,800 gate valves, 20,000 meters, four pumping stations, two booster stations, and six above ground water tanks having a storage capacity of nearly nine million gallons.

The Town of Framingham is concerned about lead in tap water. Therefore, we test fifteen homes twice a year. The Environmental Protection Agency (EPA) has set the Action Level for lead in drinking water at 15 parts per billion (ppb). Two locations from the March 22, 2006 sampling round exceeded the Action Level with a result of 43.3 ppb. Results of the next sampling round in September 2006 showed that the 90th percentile for lead was 4.28 parts per billion (ppb) which is below the action level. Framingham has taken steps to address any remaining problems with a lead service line replacement program. Each year the Town will replace 7% of the remaining 14 lead service lines. Please see page 5 for more information on lead in tap water.

Additionally the Town has instituted a directional flushing program. Flushing of the Town's water mains aids in keeping your drinking water fresh and free of any bacteriological concerns by maintaining an adequate level of chlorine residual for disinfection purposes. You will see within the report that Framingham is listed as having 2 positive coliform samples. These were 2 samples of the 856 taken last year within the Town. Immediate follow-up testing at that same location yielded negative results and is therefore considered an anomaly and was not in violation of the Environmental Protection Agency's standard. As always, the Water Department maintains an acute vigilance towards the protection and quality of your drinking water utilizing the most current methods and expertise available. Going forward the Town will continue to work closely with water quality officials from the Department of Environmental Protection (DEP) and MWRA to provide the highest quality water to our customers.

Our planned projects for 2007 that will enable the Town to further provide the highest quality of water service to our customers are:

1. Continue with the planning and design phases for the reactivation of the Birch Road Well Field.
2. Replacement of the water mains servicing the Waverly Street, Fay Road and Cove Avenue areas.
3. Rehabilitation of the Goodnow Water Storage Tank and Grove Street Pumping Station.

The Department of Public Works is committed to providing all of its customers with the highest possible level of public service. As such, the quality of our water is one of our most important priorities and we welcome any questions or comments that you may have concerning that issue.

Respectfully,

Paul G. Barden, Director
Water and Sewer Division