

MASSACHUSETTS WATER RESOURCES AUTHORITY
100 First Avenue, Charlestown Navy Yard, Boston, MA 02129



WATER QUALITY UPDATE
An Analysis of January 2019 Sampling Data

For more information, please contact MWRA at (617) 242-5323, or visit www.mwra.com.

January 2019 Highlights

- **In January, MWRA met all regulatory targets for pathogen inactivation at Brutsch Water Treatment Facility and Carroll Water Treatment Plant**, achieving greater than the required 99% *Cryptosporidium* inactivation and 99.9% *Giardia* inactivation at all times. See page 5.
- **Carroll Water Treatment Plant is undergoing winter maintenance.** During this period, half the plant is removed from service. Train A was off-line from November 13, 2018 through January 16, 2019. Train B was removed from service January 31, 2019 and will remain off-line for approximately six weeks.
- **MWRA met all regulatory targets for the month.** No communities triggered the requirement for an Assessment in the Total Coliform Rule. See Page 7.
- **To reduce printing and postage costs and also to provide the most detailed version, starting in 2015 MWRA has switched to an electronic distribution of the report.** If you still receive the slightly less detailed printed copy of the report and would like to switch, please call (617) 242-5323 or email Joshua.Das@mwra.com.

We are continually updating the report. Let us know what you think.
Call (617) 242-5323 or email Joshua.Das@mwra.com

Release Date: February 20, 2019

Water Quality Update

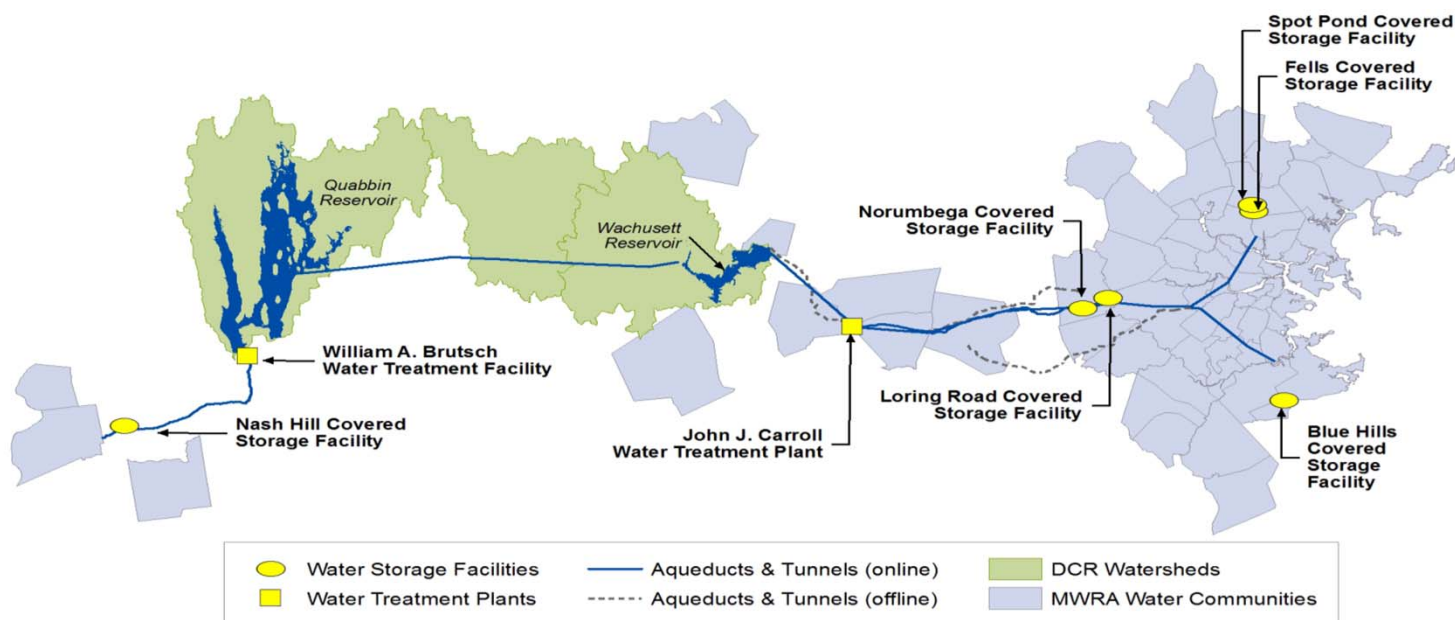
This is a monthly report about the quality of water supplied by MWRA. It provides a more detailed review than the annual water quality report that is mailed each June. The reports are available at www.mwra.com. Data within this report is subject to verification and correction.

The Water System

The MWRA supplies wholesale water to local water departments in 51 communities, 45 in greater Boston and MetroWest, three in Western Massachusetts, and as a back-up supply for three others. Each municipality is responsible for distributing the water within its own community. More than two million people are served by the MWRA water supply system, and about 200 million gallons are supplied each day. Quabbin Reservoir is the primary source of water for the whole MWRA system, and one of the country's largest reservoirs, with a capacity of 412 billion gallons. Within this report, Quabbin water represents source water for the three communities in the Chicopee Valley Aqueduct (CVA) system (Chicopee, Wilbraham and South Hadley FD1).

Water is then transferred from Quabbin Reservoir to the 65 billion gallon Wachusett Reservoir in Clinton via the Quabbin Aqueduct. Within this report, Wachusett water represents source water for MetroWest and Metropolitan Boston communities. The 401-square mile watershed areas of the Quabbin and Wachusett Reservoirs are naturally protected with over 85% of the watersheds covered in forest and wetlands. To ensure the safety of the water, the Department of Conservation and Recreation (DCR) patrols the watersheds, and with cooperation from MWRA, tests the streams and reservoirs frequently.

The map below indicates the location of reservoirs, treatment facilities, and service communities.



Water Treatment

The water MWRA supplies from the Wachusett Reservoir is treated at the state-of-the-art John J. Carroll Treatment Plant. The water is treated with ozone, ultra-violet light, sodium carbonate and carbon dioxide for corrosion control, fluoride, and chloramines. Water supplied from the Quabbin Reservoir is treated at the William A. Brutsch Water Treatment Facility with UV and chlorine. Each of the three CVA communities provides corrosion control.

Indicators of Water Quality

MWRA tests the water extensively for over 120 different contaminants and parameters across the system; this includes several hundred thousand tests each year. EPA and MA DEP set the standards for source and treated water quality, and include standards for total and fecal coliform, turbidity, disinfection and disinfection by-products, pathogens, metals, and other potential chemical contaminants. A full list is available at www.mwra.com. Tests are conducted on water sampled at the source reservoirs (source or "raw water") and also on water after treatment ("treated water"). MWRA also routinely monitors for a variety of parameters that tell us about disinfection, corrosivity, and the organic and inorganic constituents in the water. Testing frequencies vary by parameter.

Customer communities must also meet certain standards under the EPA regulations concerning distribution of treated drinking water. The Total Coliform Rule (TCR) helps to alert communities to possible microbial contamination as well as the adequacy of residual disinfection within the local distribution system. MWRA tests over 2,000 community samples per month.

Source Water – Microbial and UV Results

January 2019

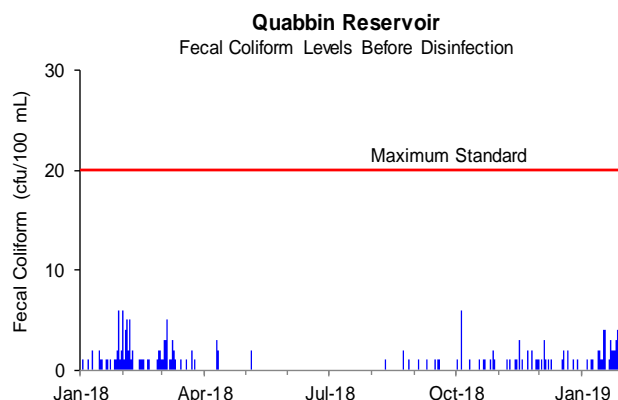
Source Water - Microbial Results

Total coliform bacteria are monitored in both source and treated water to provide an indication of overall bacteriological activity. Most coliforms are harmless. However, fecal coliform, a subclass of the coliform group, are identified by their growth at temperatures comparable to those in the intestinal tract of mammals. They act as indicators of possible fecal contamination. The Surface Water Treatment Rule for unfiltered water supplies allows for no more than 10% of source water samples prior to disinfection over any six-month period to have more than 20 fecal coliforms per 100mL.

Sample Site: Quabbin Reservoir

Quabbin Reservoir water is sampled at the Brutsch Water Treatment Facility raw water tap before being treated and entering the CVA system.

Eighteen of the 31 samples were positive during January. None of the samples exceeded a count of 20 cfu/100mL. **For the current six-month period, 0.0% of the samples have exceeded a count of 20 cfu/100mL.**

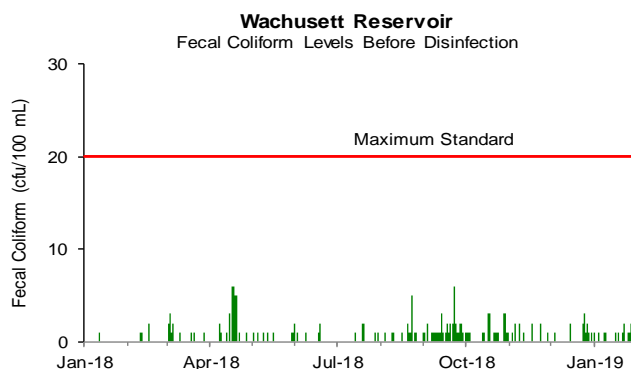


Sample Site: Wachusett Reservoir

Wachusett Reservoir water is sampled at the Carroll Water Treatment Plant raw water tap in Marlborough before being treated and entering the MetroWest/Metropolitan Boston systems.

In the wintertime when smaller water bodies near Wachusett Reservoir freeze up, many waterfowl will roost in the main body of the reservoir - which freezes later. This increased bird activity tends to increase fecal coliform counts. DCR has an active bird harassment program to move the birds away from the intake area.

Thirteen of the 31 samples were positive during January. None of the samples exceeded a count of 20 cfu/100mL. **For the current six-month period, 0.0% of the samples have exceeded a count of 20 cfu/100mL.**

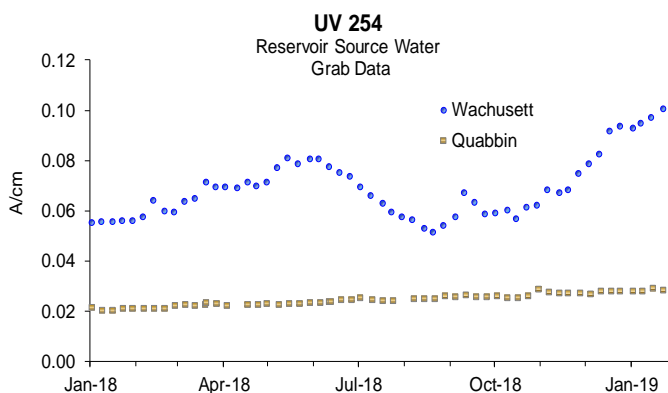


Source Water - UV Absorbance

UV Absorbance at 254nm wavelength (UV-254), is a measure of the amount and reactivity of natural organic material in source water. Higher UV-254 levels cause increased ozone and chlorine demand resulting in the need for higher ozone and chlorine doses, and can increase the level of disinfection by-products. UV-254 is impacted by tributary flows, water age, sunlight and other factors.

Quabbin Reservoir UV-254 levels are currently around 0.029 A/cm.

Wachusett Reservoir UV-254 levels are currently around 0.099 A/cm.



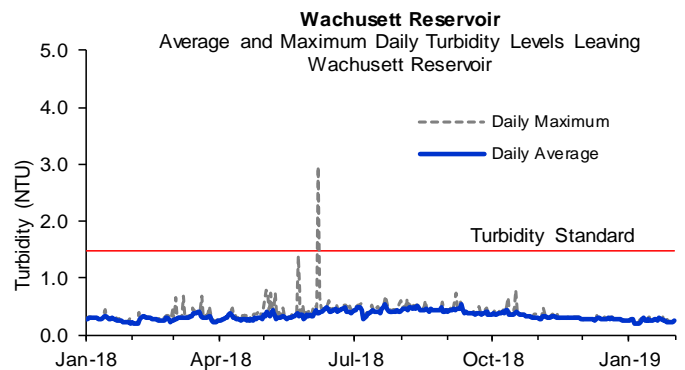
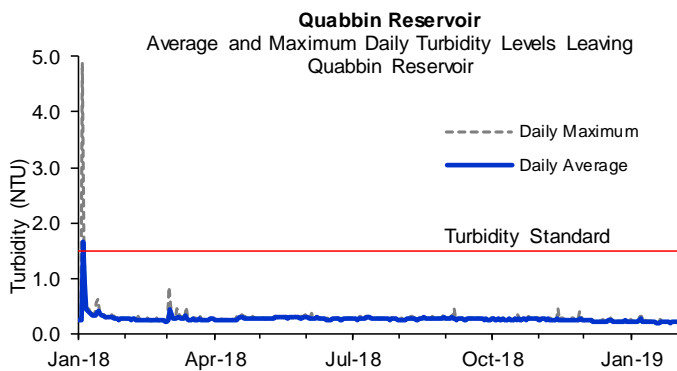
Source Water – Turbidity and Algae Results January 2019

Source Water - Turbidity Results

Turbidity is a measure of suspended and colloidal particles including clay, silt, organic and inorganic matter, algae and microorganisms. The effects of turbidity depend on the nature of the matter that causes the turbidity. High levels of particulate matter may have a higher disinfectant demand or may protect bacteria from disinfection effects, thereby interfering with the disinfectant residual throughout the distribution system.

There are two standards for turbidity: all water must be below five NTU (Nephelometric Turbidity Units), and water can only be above one NTU if it does not interfere with effective disinfection.

Turbidity of Quabbin Reservoir water is monitored continuously at the Brutsch Water Treatment Facility (BWTF) before UV and chlorine disinfection. Turbidity of Wachusett Reservoir is monitored continuously at the Carroll Water Treatment Plant (CWTP) before ozonation and UV disinfection. Maximum turbidity results at Quabbin and Wachusett were within DEP standards for the month.

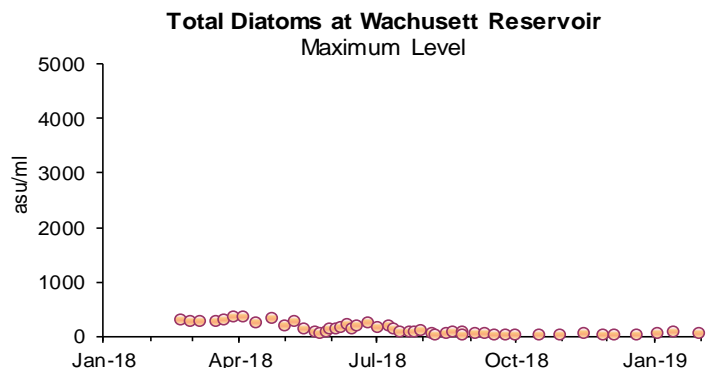
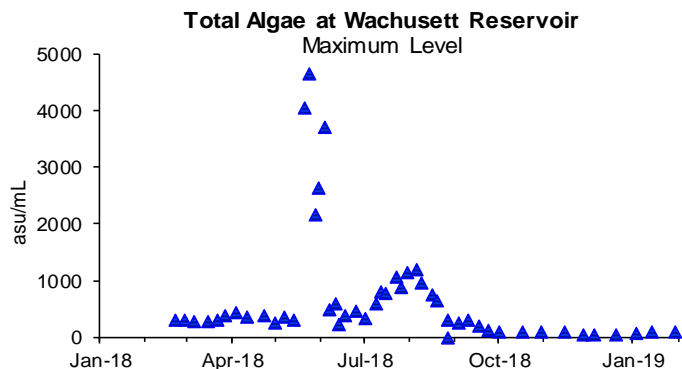


Source Water - Algae Levels

Algae levels in Wachusett Reservoir are monitored by DCR and MWRA. These results, along with taste and odor complaints, are used to make decisions on source water treatment for algae control.

Taste and odor complaints at the tap may be due to algae, which originate in source reservoirs, typically in trace amounts. Occasionally, a particular species grows rapidly, increasing its concentration in water. When *Synura*, *Anabaena*, or other nuisance algae bloom, MWRA may treat the reservoir with copper sulfate, an algacide. During the winter and spring, diatom numbers may increase. While diatoms are not a taste and odor concern, consumers using filters may notice more frequent changing of the filters is needed.

No complaints which may be related to algae were reported during January from the local water departments.



Treated Water – Disinfection Results

January 2019

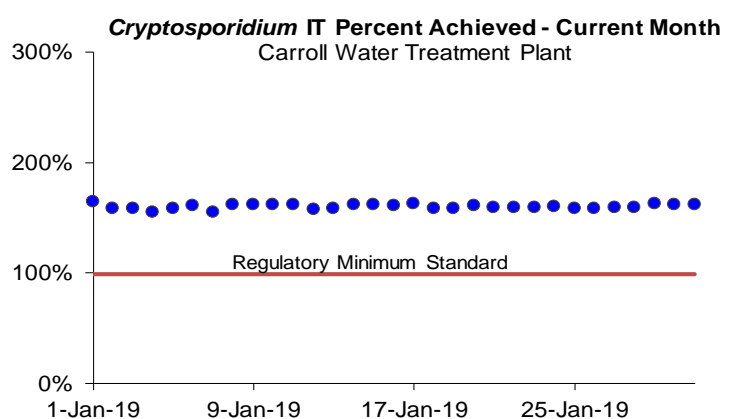
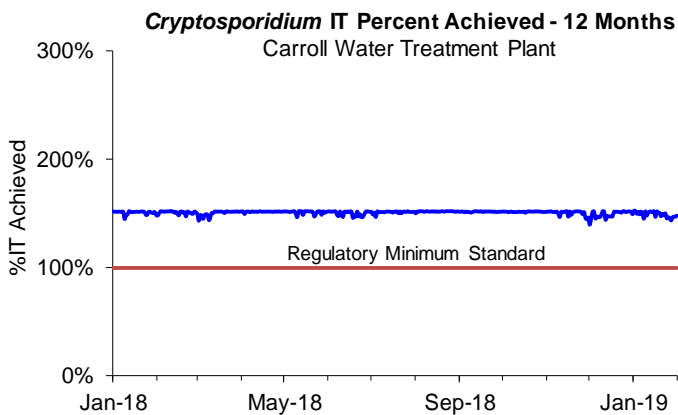
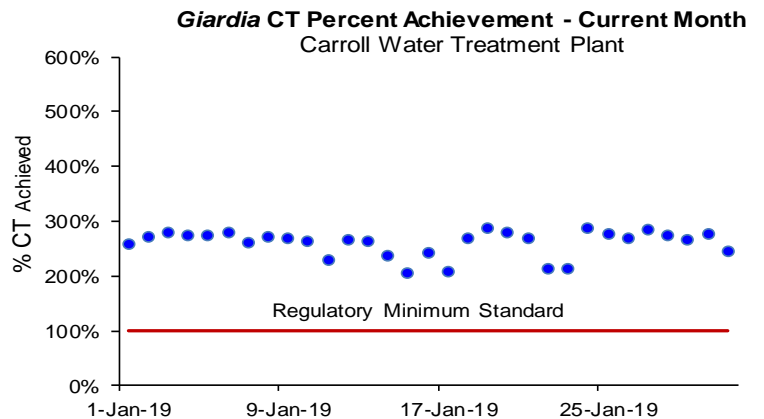
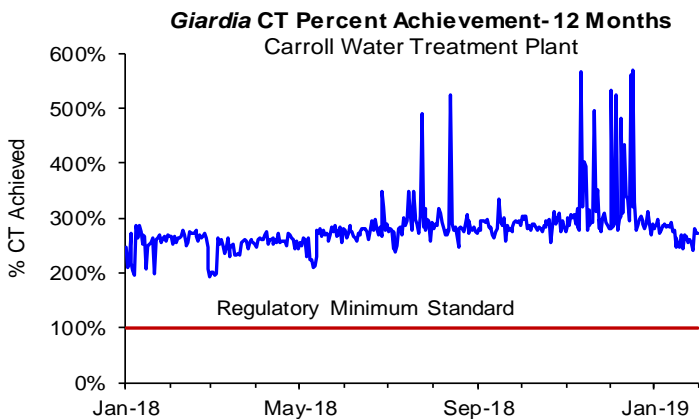
Treated Water - Primary Disinfection

At the Carroll Water Treatment Plant (CWTP), MWRA meets the required 99.9% (3-log) inactivation of *Giardia* using ozone (reported as CT: concentration of disinfectant x contact time) and the required 99% (2-log) inactivation of *Cryptosporidium* using UV (reported as IT: intensity of UV x time). MWRA calculates inactivation rates hourly and reports *Giardia* inactivation at maximum flow and *Cryptosporidium* inactivation at minimum UV dose. MWRA must meet at least 100% of required CT and IT.

CT achievement for *Giardia* assures CT achievement for viruses, which have a lower CT requirement. For *Cryptosporidium*, there is also an “off-spec” requirement. Off-spec water is water that has not reached the full required UV dose or if the UV reactor is operated outside its validated ranges. No more than 5% off-spec water is allowed in a month.

Wachusett Reservoir - MetroWest/MetroBoston Supply:

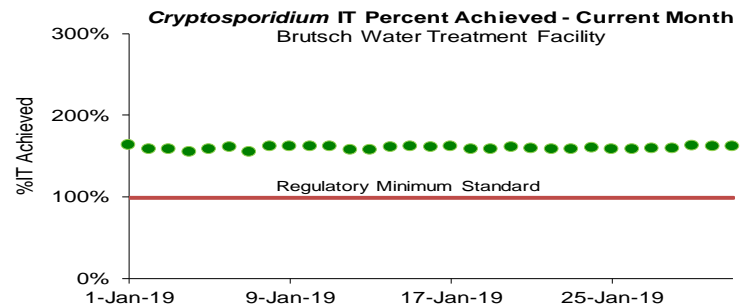
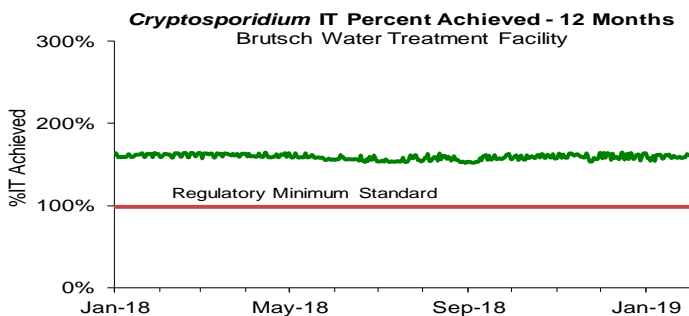
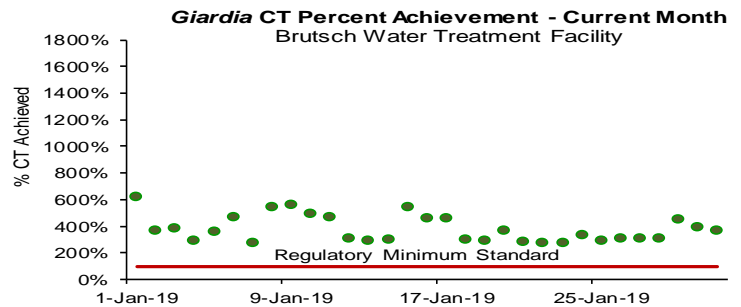
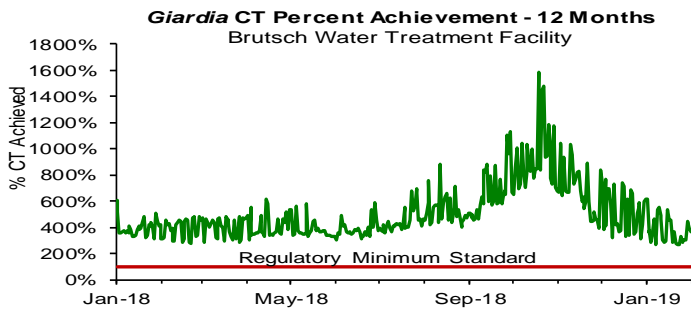
- Ozone dose at the CWTP varied between 2.6 to 2.9 mg/L for January.
- *Giardia* CT was maintained above 100% at all times the plant was providing water into the distribution system for January.
- *Cryptosporidium* IT was maintained above 100% during the month. Off-spec water was less than 5%.
- The Wachusett Aqueduct Pump Station (WAPS) will improve redundancy in the MWRA water system. WAPS testing was initiated in June 2018 and continued through October 2018. Prior to and during WAPS testing, CWTP proactively increase the ozone dose and “CT achievement”. This is visible in the top left graph.



Treated Water – Disinfection, pH and Alkalinity Results January 2019

Quabbin Reservoir at Brutsch Water Treatment Facility (BWTF) (CVA Supply):

- The chlorine dose at BWTF is adjusted in order to achieve MWRA's seasonal target of >0.75 mg/L (November 1 – May 31) and >1.0 mg/L (June 1 – October 31) at Ludlow Monitoring Station.
- The chlorine dose at BWTF varied between 1.5 to 1.6 mg/L for January.
- *Giardia* CT was maintained above 100% at all times the plant was providing water into the distribution system for January.
- *Cryptosporidium* IT was maintained above 100% during the month. Off-spec water was less than 5%.

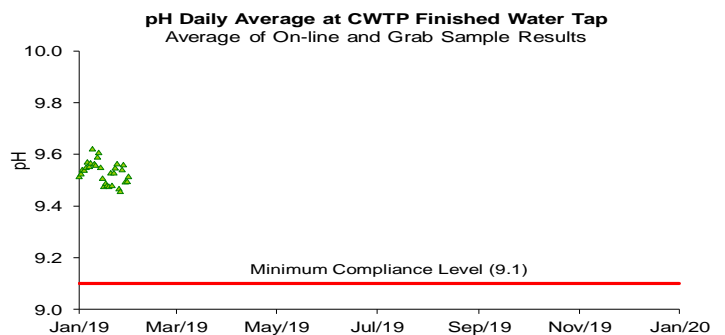
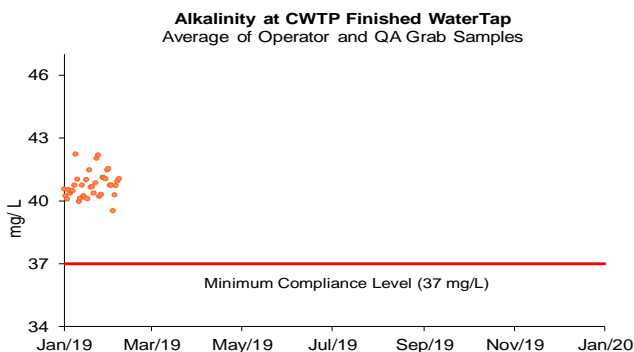


Treated Water - pH and Alkalinity Compliance:

MWRA adjusts the alkalinity and pH of Wachusett water at CWTP to reduce its corrosivity, which minimizes the leaching of lead and copper from service lines and home plumbing systems into the water. MWRA's target for distribution system pH is 9.3; the target for alkalinity is 40 mg/L. Per DEP requirements, samples from the CWTP finished water have a minimum compliance level of 9.1 for pH and 37 mg/L for alkalinity. Samples from 27 distribution system locations have a minimum compliance level of 9.0 for pH and 37 mg/L for alkalinity. Results must not be below this level for more than 9 days in a six-month period. MWRA tests finished water pH and alkalinity daily at the CWTP Fin B sampling tap. When CWTP undergoes winter maintenance, samples are collected at the CWTP Fin A sampling tap. Distribution system samples are collected in March, June, September, and December.

Each CVA community provides its own corrosion control treatment. See the CVA report: www.mwra.com/water/html/awqr.htm.

In January and over the past six months, no sample results were below the target levels.



Bacteria & Chlorine Residual Results for Communities in MWRA Testing Program January 2019

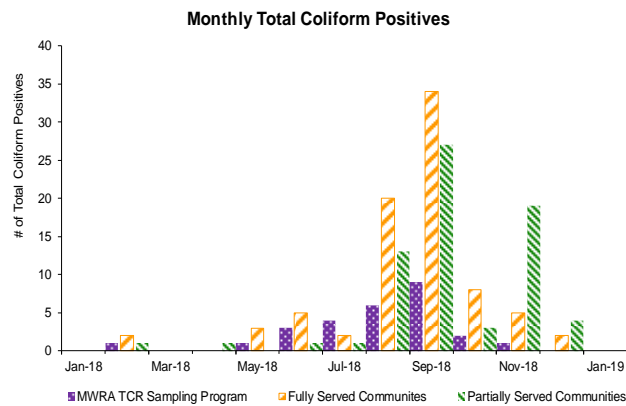
While all communities collect bacteria samples and chlorine residual data for the Total Coliform Rule (TCR), data from the 44 systems that use MWRA's Laboratory are reported below. The MWRA TCR program has 141 sampling locations. These locations include sites along MWRA's transmission system, water storage tanks and pumping stations, as well as a subset of the community TCR locations. Samples are tested for total coliform and *Escherichia coli*. *E.coli* is a specific coliform species whose presence likely indicates potential contamination of fecal origin. If *E.coli* are detected in a drinking water sample, this is considered evidence of a potential public health concern. Public notification is required if repeat tests confirm the presence of *E.coli* or total coliform. Total coliform provide a general indication of the sanitary condition of a water supply. If total coliform are detected in more than 5% of samples in a month (or if more than one sample is positive when less than 40 samples are collected), the water system is required to investigate the possible cause with a Level 1 or 2 Assessment, and correct any identified problems. A disinfectant residual is intended to maintain the sanitary integrity of the water; MWRA considers a residual of 0.2 mg/L a minimum target level at all points in the distribution system.

Highlights

None of the 2,256 community samples (0%) system-wide tested positive for total coliform during the month of January. None of the 692 Shared community/MWRA samples (0%) tested positive for total coliform. No samples tested positive for *E.coli*. Only 0.3% of the Fully Served community samples had chlorine residuals lower than 0.2 mg/L. No community violated the TCR.

NOTES:

- MWRA total coliform and chlorine residual results include data from community locations. In most cases these community results are indicative of MWRA water as it enters the community system; however, some are strongly influenced by local pipe conditions. Residuals in the MWRA system are typically between 1.0 and 2.8 mg/L.
- The number of samples collected depends on the population served and the number of repeat samples required.
- These communities are partially supplied, and may mix their chlorinated supply with MWRA chloraminated supply.
- Part of the Chicopee Valley Aqueduct System. Free chlorine system.



		Total Coliform		E.coli #	Assessment	
		# Samples (b)	# (%) Positive	Positive	Required	
MWRA	a	MWRA Locations	113	0 (0%)	0	
		Shared Community/MWRA sites	579	0 (0%)	0	
		Total: MWRA	692	0 (0%)	0	
Fully Served		ARLINGTON	65	0 (0%)	0	
		BELMONT	40	0 (0%)	0	
		BOSTON	285	0 (0%)	0	
		BROOKLINE	86	0 (0%)	0	
		CHELSEA	65	0 (0%)	0	
		DEER ISLAND	20	0 (0%)	0	
		EVERETT	65	0 (0%)	0	
		FRAMINGHAM	79	0 (0%)	0	
		LExINGTON	36	0 (0%)	0	
		LYNNFIELD	6	0 (0%)	0	
		MALDEN	72	0 (0%)	0	
		MARBLEHEAD	24	0 (0%)	0	
		MEDFORD	85	0 (0%)	0	
		MELROSE	45	0 (0%)	0	
		MILTON	34	0 (0%)	0	
		NAHANT	10	0 (0%)	0	
		NEWTON	92	0 (0%)	0	
		NORTHBOROUGH	16	0 (0%)	0	
		NORWOOD	33	0 (0%)	0	
		QUINCY	130	0 (0%)	0	
		READING	50	0 (0%)	0	
		REVERE	75	0 (0%)	0	
		SAUGUS	40	0 (0%)	0	
		SOMERVILLE	105	0 (0%)	0	
		SOUTHBOROUGH	10	0 (0%)	0	
		STONEHAM	35	0 (0%)	0	
		SWAMPSCOTT	18	0 (0%)	0	
		WALTHAM	72	0 (0%)	0	
		WATERTOWN	50	0 (0%)	0	
		WESTON	15	0 (0%)	0	
		WINTHROP	24	0 (0%)	0	
		Total: Fully Served	1782	0 (0%)	0	
	Partially Served		BEDFORD	19	0 (0%)	0
		CANTON	29	0 (0%)	0	
		HANSCOM AFB	9	0 (0%)	0	
		MARLBOROUGH	42	0 (0%)	0	
		NEEDHAM	41	0 (0%)	0	
		PEABODY	80	0 (0%)	0	
		WAKEFIELD	57	0 (0%)	0	
		WELLESLEY	38	0 (0%)	0	
		WILMINGTON	29	0 (0%)	0	
		WINCHESTER	35	0 (0%)	0	
CVA	d	WOBURN	75	0 (0%)	0	
		SOUTH HADLEY FD1	20	0 (0%)	0	
	Total: CVA & Partially Served	474	0 (0%)	0		
	Total: Community Samples	2256	0 (0%)	0		

Chlorine Residuals in Fully Served Communities

	2018												2019
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
% <0.1	0.2	0.1	0.1	0.0	0.2	0.0	0.3	0.7	0.5	0.7	0.7	0.2	0.3
% <0.2	0.5	0.2	0.2	0.3	0.2	0.4	0.5	1.0	1.5	1.9	1.6	1.0	0.3
% <0.5	1.4	0.5	0.8	0.7	0.4	0.7	1.5	3.4	4.6	5.8	3.8	2.3	1.1
% <1.0	3.2	2.2	1.4	1.5	1.3	1.6	3.2	8.9	11.9	11.2	8.3	5.2	2.8
% >1.0	96.8	97.9	98.6	98.5	98.7	98.4	96.8	91.1	88.2	88.8	91.7	94.8	97.2

Treated Water - Disinfection By-Product (DBP) Levels in Communities

January 2019

Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s) are by-products of disinfection treatment with chlorine. TTHMs and HAA5s are of concern due to their potential adverse health effects at high levels. EPA's locational running annual average (LRAA) standard is 80 µg/L for TTHMs and 60 µg/L for HAA5s.

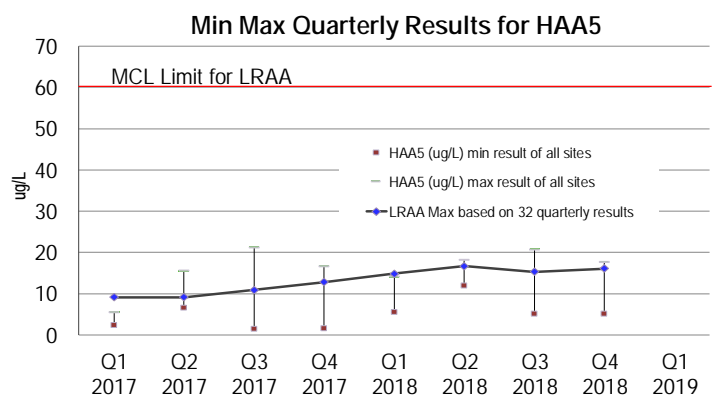
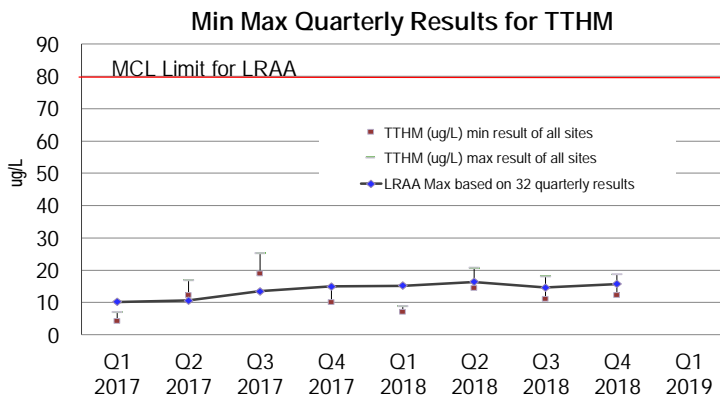
The locational running annual average at each individual sampling location must be below the standard. The charts below show the highest and lowest single values for all sites, and the LRAA of the highest location each quarter.

Partially served and CVA communities are responsible for their own compliance monitoring and reporting, and must be contacted directly for their individual results. The chart below combines all three CVA communities data (Chicopee, Wilbraham and South Hadley FD1).

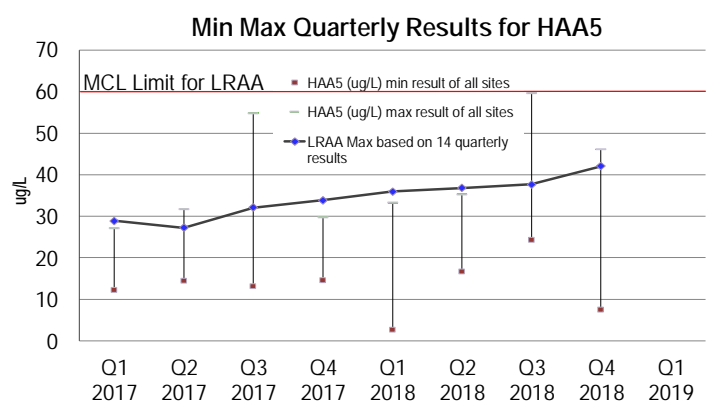
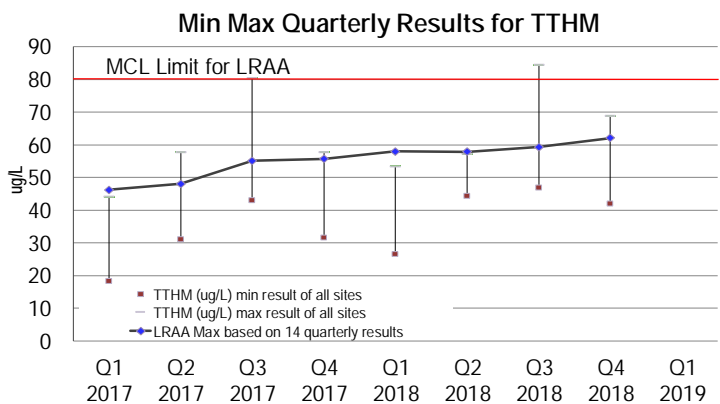
Bromate is tested monthly per DEP requirements for water systems that treat with ozone. Bromide in the raw water may be converted into bromate following ozonation. EPA's RAA Maximum Contaminant Level (MCL) standard for bromate is 10 µg/L.

The LRAA for TTHMs and HAA5s for MWRA's Compliance Program (represented as the line in the top two graphs below) remains below current standards. The Max LRAA in the quarter for TTHMs = 15.7 µg/L; HAA5s = 16.1 µg/L. The current RAA for Bromate = 0.0 µg/L. CVA's DBP levels continue to be below current standards.

MetroBoston Disinfection By-Products



CVA Disinfection By-Products (Combined Results)



MWRA Monthly Water Quality Analysis

January 2019

This page provides information on water quality at four locations in the MWRA transmission system. Results reflect a "snapshot" in time and may not represent typical conditions. Monitoring for parameters indicated in regular font is quarterly as they either have minimal variability or are always below detection limits. The "Wachusett System" locations represent raw water from the Wachusett Reservoir (CWTP inlet) and finished water leaving the treatment plant (CWTP Finished water tap). The "CVA System" locations represent raw water from the Quabbin Reservoir (Brutsch Water Treatment Facility) and finished water after all treatment (Ludlow Monitoring Station). See www.mwra.com for additional information on other parameters which are monitored less frequently. All samples are analyzed by MWRA and contract laboratories.

CVA System
Wachusett System
Metro-Boston
Standards →

Component	Brutsch Water Treatment Facility (Raw)	Ludlow Monitoring Station (Treated)	Carroll Water Treatment Plant Inlet (Raw)	Carroll Water TP Fin. Water Tap (Treated)	Health Standard	Aesthetics or Other Standards	Units	Method Reporting Limit
Alkalinity	3.6	4.4	6.9	40.7			MG/L	0.05
Aluminum	U	U	20.5	22		50-200 (c)	UG/L	15.0
Ammonia-N, Total	0.01	0.01	0.02	0.46			MG/L	0.005
Antimony	U	U	U	U	6 (b)		UG/L	0.4
Arsenic	U	U	U	U	10 (b)		UG/L	1.0
Barium	5.9	5.5	9.0	9.2	2000 (b)		UG/L	2.0
Beryllium	U	U	U	U	4 (b)		UG/L	0.3
Bromate	U	U	U	U	10 (b)		UG/L	5.0
Bromide	11.2	6.4	19.3	16.3			UG/L	5.0
Cadmium ⁽¹⁾	U	U	U	U	5 (b)		UG/L	0.5
Calcium	2110	2140	5310	5490			UG/L	50
Chloride	8.5	9.9	33.7	36.9		250 (c)	MG/L	0.5
Chlorine, Free		1.10			4 (b)(d)		MG/L	0.02
Chlorine, Total				2.83	4 (b)(d)		MG/L	0.02
Chromium, Total	U	U	U	U	100 (b)		UG/L	1.0
Coliform, Fecal, MF Method	1		1		20 (a)		CFU/100 mL	1
Coliform, Total, Colilert Method	11	U	6	U	100 (a) 0 (b)		MPN/100 mL	1
Color	4	2	4	3			CU	15
Copper **	U	U	U	U		1300 (e) 1000 (f)	UG/L	3.0
Fluoride ⁽³⁾	U	U	U	0.75	4 (b)		MG/L	0.02
Hardness ⁽²⁾	7.5	7.6	17.5	18.2			MG/L	0.194
Iron **	10.9	10.0	44.8	42.0		300 (c)	UG/L	6.0
Lead	U	U	U	U		15 (e)	UG/L	0.05
Magnesium	551	540	1040	1090			UG/L	35
Manganese	3.17	2.33	6.57	6.93		50 (c) 300 (g)	UG/L	0.1
Mercury ⁽¹⁾	U	U	U	U	2 (b)		UG/L	0.05
Nickel	U	U	U	U			UG/L	0.5
Nitrate-N	0.014	0.014	0.088	0.101	10 (b)		MG/L	0.005
Nitrite	U	U	U	U	1 (b)		MG/L	0.005
Orthophosphate	0.012	0.011	0.018	0.024			MG/L	0.0025
pH	6.8	7.2	7.0	9.7			S.U.	
Potassium	533	535	1060	1080			UG/L	200
Selenium	U	U	U	U	50 (b)		UG/L	1.0
Silica (SiO2)	2180	2180	3490	4100			UG/L	200.0
Silver	U	U	U	U		100 (c)	UG/L	1.0
Sodium	5.8	7.0	20.4	38.4			MG/L	0.2
Specific Conductance	52	58	155	230			UMHO/cm	0.3
Standard Plate Count, HPC	10		30	3	500 (b)		CFU/mL	1
Sulfate (SO4)	7.2	7.2	9.0	9.2		250 (c)	MG/L	1.0
Thallium	U	U	U	U	2 (b)		UG/L	0.3
Total Dissolved Solids	44	42	99	130		500 (c)	MG/L	13
Total Organic Carbon	1.8	1.9	3.0	3.0			MG/L	0.3
Total Phosphorus	U	0.01	0.01	0.01			MG/L	0.005
UV-254	0.028	0.021	0.095	0.053			A/cm	0.000965
Zinc **	U	2.85	U	U		5000 (c)	UG/L	1.5

- (a) = Primary MCL standard (health related), applies to source (raw) water only. DEP "Drinking Water Regulations", 310CMR 22.00. Fecal standard takes precedence when both fecal and total coliform are tested.
- (b) = Primary MCL standard (health related). DEP "Drinking Water Regulations", 310CMR 22.00. Applies to samples of treated water downstream of Wachusett and Quabbin Reservoirs. Most based on annual average.
- (c) = Secondary MCL standard (aesthetic related). DEP "Drinking Water Regulations", 310CMR 22.00.
- (d) = Maximum Residual Disinfectant Level. DEP "Drinking Water Regulations", 310CMR 22.00. Based on annual average.
- (e) = Refers to 90th percentile Action Level. Lead results will vary at your home dependent on household plumbing.
- (f) = Refers to a single sample, secondary MCL.
- (g) = DEP Advisory Level, reference www.mass.gov/eea/docs/dep/water/drinking/alpha/i-thru-z/mangfactsheet.pdf

U = Less than method reporting limit
MCL = Maximum Contaminant Level
█ = Not Applicable
S.U. = Standard Units
CFU = Colony Forming Unit

CU = Color Unit
NTU = Nephelometric Turbidity Unit
MG/L = milligrams per liter = parts per million
UG/L = micrograms per liter = parts per billion

MPN = Most Probable Number
HPC = Heterotrophic Plate Count (48 Hrs @ 35 °C)
** = Metal results may be elevated due to local plumbing at the sample tap.

*Results reported are from single grab samples collected January 8 and 9, 2019

NOTES:
(1) Due to MWRA lab equipment having higher sensitivity, MWRA's tests for several parameters are more sensitive than the EPA-set levels of detection and reporting. For example, the EPA minimum detection limit for cadmium is 1 ug/L and 0.2 ug/L for mercury, and MWRA lab tests and reports at lower than these detection limits.
(2) MWRA water is considered soft. Water hardness is characterized by the amount of dissolved minerals in the water, in particular calcium and magnesium. MWRA water has a hardness of about 15-20 mg/l or about 1 grain/gallon (1 grain/gallon = 17.1 mg/L). For comparison, hard water would have greater than 75 mg/l hardness.